

September 2008

Approx 70 questionnaires were sent out, to date we have received 20 responses.

1. On a scale of 1 to 10 please rate the level of care your child receives, with 10 being excellent  
1 2 3 4 5 6 7 8 9 10
2. How important is it to you that the provision is based on site at Cadland Primary School?  
Very important            important            not important
3. What impact would it have to you if the club was moved to a different location?  
Responses :
4. How important to you is the service that we offer?  
Responses :  
"It's wonderful to know that my child is safe & secure while I am at work"  
"Vital as i am a single working mother"  
"Helps me to go to work knowing he is safe and happy"  
"Very, I couldn't work without out it"
5. What positive impact has the club had on your home/work life?  
Responses:  
"the flexibility of my children to be allowed to say up to 5.45pm is a great help"  
"we can both go to work without feeling bad about him being in School Club"  
"Enabled me to go to work, thus improving the families' quality of life"  
"makes things easier, knowing they are safe & secure".
6. Has the provision of child care enabled you to return to work or change your work pattern, if so how?  
Responses: - some comments are  
"Of course it has, I have worked very unsociable hours when the children were small, now I can work more 9-5 hours meaning more family time at weekends"  
"As you offer School pickups, I have been able to commit to a full working day"
7. How has your child benefited from being at the club?  
Responses : parents comments include  
"He has learned to mix better with others as he is an only child and was very shy"  
"Teaches my daughter independence"  
"Yes my children love it and want to go all the time"



8. Is it important to you that we employ staff from the school that are familiar to your children?

Responses :

9. Would you or have you recommended the clubs to your family or friends, if no please explain any reasons or issues

Responses:

"would always recommend the After School & Holiday Club"

"Yes, many of the mums I know, know I use the Clubs and I would definitely recommend it"

10. How well do our teams interact with you and your children?

Responses :

"Cathy & her team are great when i need information"

"The staff are very friendly, always ready with a hello on arrival and available to chat"

"approachable & friendly"

11. Does the range of activities on offer suit your children, if not what would you like to see on offer?

Responses :

"My child is very happy here"

"Yes, it meets all their needs"

12. Do the opening hours meet your needs, if not what do you require?

Responses :